

November 2018

Dear Patient

I am writing to you to inform you that Dr Aylward, your named GP at the Practice, recently left to take up another post.

We have reallocated all of Dr Aylward's patients to a new named GP and where possible notified them of the new GP via SMS message. This change was effective from **November 12th 2018**

You can see any GP when you come to the surgery subject to appointment availability. Your named GP oversees your care.

In total we have reallocated over 1800 patients. Although we have done our best to do that in a logical way with minimum impact on our patients, the primary aim is to create an even workload across all the remaining GPs. In doing this we have to give due consideration not just to the number of patients we move but also other factors that have an impact on the GP's workload.

It is clinically unsafe for a GP to be allocated an unmanageable workload. For that reason we are unable to accept any individual requests to be moved to a different named GP at this time. I hope you will understand why that is not possible.

Yours sincerely



Paul Ashby

Practice Manager

On Behalf of the Partners at Ainsdale Medical Centre.